

LEE COUNTY DEPARTMENT OF SOCIAL SERVICES
BOARD MEETING
January 19th, 2016

The Board of Social Services for the Lee County Department of Social Services convened at 10:00 AM, in the Board of Commissioner's Room at the Lee County Government Center, 106 Hillcrest Drive, Sanford, North Carolina. Board members present were Ophelia Livingston, David Riddle, Paul Utley, Gail Dickens, and absent was Commissioner Amy Dalrymple. Also present was Ex-Officio member Brenda Potts.

Chairperson Livingston called the meeting to order and opened the meeting with the serenity prayer.

The Board considered changes to the January agenda. Mr. Riddle asked that the date 2015 be replaced with the current year 2016, with this change being made a motion was made to accept the agenda by Board Member Utley.

Aye: Gail Dickens, Ophelia Livingston, David Riddle, and Paul Utley. (Absent from the vote Amy Dalrymple)

Nay: None

The Board considered changes to the December minutes. No changes being made a motion was made by Member Riddle to accept.

Aye: Gail Dickens, Ophelia Livingston, David Riddle, and Paul Utley. (Absent from the vote Amy Dalrymple)

Nay: None

PUBLIC COMMENT - No one signed up to speak during the Public Comments section of the meeting.

The meeting was turned over to DSS Director Brenda Potts.

OLD BUSINESS-The Budget Officer position vacated recently has been filled, at this time, on a temporary basis. This was necessary as this time of year it is critical for the annual budget and ensuring the revenues come in as projected. The individual has knowledge and extensive experience with a DSS budget and the 1571 used to bring in the revenues. Ms. Potts explained the importance of the last six months of the budget year in pulling in the revenues.

NEW BUSINESS- Ms. Potts discussed the current issues with NC FAST and Medicaid, stating on November 20, 2015 the state did an NC FAST update to correct issues that had been going on in the prior 6 months. As has often happened, the fixes correct some issues and messes up other things that had been working. It sometimes can take another month to put in the next update (fix), to straighten out these problems. They put in a fix for the redetermination overdue report for children's Medicaid. In determining when a case was due for a redetermination, it was looking at the individual level of the

individuals on the case and was showing the review due the furthest date out. Instead it should have been looking at the earliest due date. Therefore there were individuals in cases that their coverage had stopped and the reviews were not done as it did not appear on the redetermination due report. For instance you might have a case with a mom and two children. When the newborn was added, that child's certification period would be for a year, while the mom and the other child who had been in the case would be due for a review a lot earlier, as they had already been in the case. NC Fast was picking up the review was due on the longest out certification period rather than the earliest. Therefore, counties had people with no coverage for months. Lee County followed policy that says to combine the mom and all the children in the same case which is a more difficult process than having all of them in a separate case. This is one time following policy did not pay off. We had lots of individuals showing as overdue in the new report where counties that did not follow policy had very few. With this overdue report it meant more work for us as the specs on the formula for running the report did not recognize this process. There were other issues caused by the report that we will be working on. We had some cases where they appeared overdue but were not. The state was notified of this issue. We had about 200 cases that were actually real overdue recertifications and they were the result of never having appeared on a report as being due or on a task list. We verified by checking the lead worker's case management reports and task list. The case never appeared on a report or task list so we would know to take an action. Staff is putting in some overtime to complete these reviews.

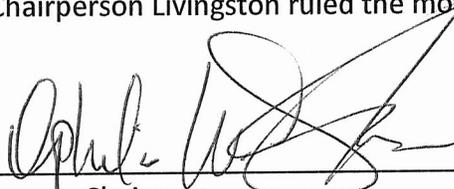
DIRECTOR'S REPORT- Ms. Potts updated the board on the vacant supervisor's positions. All supervisor's positions have been filled. There are two positions open in Child Support and 1 position at the front desk to be filled at this time.

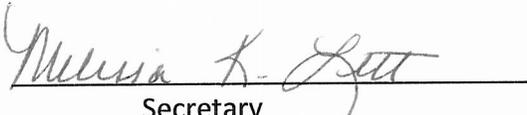
With no further business to come before the Board Member Riddle moved to adjourn the meeting, seconded by Member Dickens. Upon a vote, the results were as follows:

Aye: Gail Dickens, Ophelia Livingston, David Riddle, and Paul Utley. (Absent from the vote Amy Dalrymple.)

Nay: None

Chairperson Livingston ruled the motion had been adopted unanimously and the meeting adjourned.


Chairman


Secretary