

ENERGY PROGRAMS SUMMARY

There are multiple Energy Programs that citizens of Lee County can apply for. All programs are based on the household meeting required eligibility criteria and are contingent upon funding being available.

- **Crisis Intervention Program (CIP)**- This program is federally funded and serves individuals and families who are experiencing a heating or cooling related crisis. A household is in a crisis if it is currently experiencing or is in danger of experiencing a life-threatening or health-related emergency and sufficient, timely, and appropriate assistance is not available from any other source. Life-threatening is defined as a household which has no heating or cooling source or has a disconnect notice for their primary heating or cooling service and the health or well-being of a household member would be in danger if the heating or cooling crisis was not alleviated. If eligible, assistance must be authorized within 18 to 48 hours. Benefits cannot exceed \$600 per application. Each household cannot exceed \$600 in benefits from this program per State fiscal year which runs from July 1 – June 30 yearly. The amount of assistance approved is based on the amount needed to alleviate the crisis as verified with the heating/cooling vendor. Payments are sent directly to the vendor. Income, household composition, responsibility for payment of the heating/cooling utility bill by a household member, citizenship/immigration status and resources are all used to determine eligibility for the program. Approval is contingent on the household meeting all eligibility factors and availability of funding.

- **Energy Neighbor (EN)**- This program is funded 100% from monies contributed by Duke Energy Progress customers/employees and from corporate donations. Allocations are made only to counties that have Duke Energy Progress residential customers and can only be used for Duke Energy Progress customers. Allocations are based on the number of Duke Energy Progress residential customers in each county. Counties spend the money until the funds are exhausted or until the end of the State fiscal year. The household must be in a heating or cooling related crisis. A household is in a crisis if it is currently experiencing or is in danger of experiencing a life-threatening or health-related emergency and sufficient, timely, and appropriate assistance is not available from any other source. Life-threatening is defined as a household which has no heating or cooling source or has a disconnect notice for their primary heating or cooling service and the health or well-being of a household member would be in danger if the heating or cooling crisis was not alleviated. If eligible, assistance must be authorized within 18 to 48 hours. Benefits cannot exceed \$600 per application. Each household cannot exceed \$600 in benefits from this program per State fiscal year which runs from July 1 – June 30 yearly. The amount of assistance approved is based on the amount needed to alleviate the crisis as verified with the heating/cooling vendor. Payments are sent directly to the vendor. Income, household composition, responsibility for payment of the heating/cooling utility bill by a household member, citizenship/immigration status and resources are all used to determine eligibility for

the program. Approval is contingent on the household meeting all eligibility factors and availability of funding.

- **Low Income Energy Assistance Program (LIEAP)**- This is a federally funded program that provides a one-time annual vendor payment to help eligible families pay their heating expense. Households do not have to be in a crisis to receive assistance from this program. Applications are only taken from December 1 – March 31 of each year. Income, household composition, heating vulnerability, citizenship/immigration status and resources are all used to determine eligibility for the program. Eligible households receive a payment of \$200, \$300 or \$400 which is mailed directly to the household's heating vendor. Approval is contingent on the household meeting all eligibility factors and availability of funding.
- **CEMC Fund**- This program is funded 100% from monies donated yearly by Central Electric Membership Corporation (CEMC) and is only permitted to be used for CEMC customers. Households can only receive assistance one time per year from this funding and it cannot exceed \$150. This funding cannot be used for assistance in paying deposits or charge off accounts. Payments are sent directly to the vendor for eligible households. Income, household composition, responsibility for payment of the heating/cooling utility bill by a household member, citizenship/immigration status and resources are all used to determine eligibility for the program. Approval is contingent on the household meeting all eligibility factors and availability of funding.

*NOTE: Multiple programs may be used in conjunction with each other to assist the household if it is necessary to alleviate the crisis. Separate applications and eligibility determinations must be completed for each program that assistance is being requested from.