

Meeting Minutes
LEE COUNTY TRANSPORTATION ADVISORY BOARD
10:00 a.m. Thursday, January 21, 2016
COLTS Training Room, 112 Hillcrest Drive, Sanford, NC

Present: Roger Bailey, Debbie Davidson, Doug Doris, Jan Hayes, Kelly Richardson, Sidney Morgan, Michelle McCorrison, Rhonda Williams, Michael Robertson, Sandra Thompson, David Montgomery, Patti Griffin,

10:00 a.m. Vice Chair Doug Doris in the absence of Chairman Bob McCarthy called the meeting to order and welcomed everyone. There is not a quorum at this time for action items.

There was no one signed in for Public Comments.

Sidney Morgan reported on the COLTS operation and the new zoned routing. COLTS traveled 113,900 service miles the past quarter. COLTS is now using zone methods, or a structured scheduling system. The system has been going well since going "live" on January 4. To accommodate service needs outside of the zone, a Sweeper driver is available for demand response "incidentals" county-wide. There is still an effort to educate COLTS drivers and office staff, contractors, passengers and the general public about the zone map and scheduling is key in making Zone successful. COLTS is seeking to satisfy the needs of passengers and provide quality customer service. Debbie Davidson noted that a customer service survey would be considered in three to six months to seek customer input on the new zone system.

10:09 a.m. Jan Hayes arrived.

The route system was designed by the Institute of Transportation and Education Research at NC State University. They do not recommend a survey too early in a new process. Phone numbers are located on all vans and marketing materials for customers to call to voice their concerns or complaints. All complaints are documented for further investigation.

Sid provided information regarding COLTS involvement in the Building Integrated Communities (BIC) program. Sid and COLTS staff member Zaida Cruz are co-chairing the Transportation portion of the program in an effort to offer transportation options to the Latino community. Drivers will be completing their annual Defensive Driving certification class this evening – January 21. Safety continues to be the number one goal for the system and GPS and Surveillance cameras have been an asset in controlling problems.

10:28 – Roger Bailey entered the meeting.

A quorum is now present – Jan Hayes made a motion seconded by David Montgomery to accept the agenda and the minutes from the October, 2015 meeting. All were in favor.

10:36 – Michael Robertson arrives at the meeting

New Business – Agency Up-Dates:

Jan Hayes with United Way of Lee County noted the need for volunteers to do their Community Investment – Agency Review. She discussed Volunteerlee.com and how it is a wonderful site to connect volunteers with partners in the community. She also noted Bill Cline now operates two vans for Job Express transportation.

Terrell Jones Director of Public Health will be retiring in April.

The clients of the former Center for Independent Living are now with Lee County Industries.

David Montgomery updated information on the Street Scape Project

CCCC has sustained a budget cut to their College and Career Readiness program and continue to have more interest in their programming from the Latino community.

Patti reported that the Partnership for Children will have a benefit Auction on April 15. They are seeking to add additional Pre-K 4 year olds to their program

The next meeting date is April 21, 2016. This meeting will serve as a focus group session to discuss needs for transportation services in the community.

10:50 am - With no further business, the Board agreed to adjourn.

Respectfully submitted Debbie Davidson, Secretary,

Debbie Davidson

Doug Doris - Vice Chairman

Doug Doris
Bob McCarthy